

SEPTEMBER 2023 DASHBOARD

NORTHEAST IOWA COMMUNITY ACTION CORPORATION



Family Services

In August 2023, NEICAC's Family Services Specialists collaborated with multiple community partners to help meet rent and utility needs of individuals and families facing crisis in Northeast Iowa.

A special shout out to the following for their partnership in August!

- Bremer and Clayton County Womenade
 - St Mary Church (Waverly)
 - Shepherd of the Hills (St. Olaf)
- Family Resource Center (Guttenberg)
- Catholic Charities of the Archdiocese of Dubuque



FADSS

Our FaDSS program served a total of 62 families during their 2023 program year. 14 families completed the program, including 29 children under the age of 18.



CACFP

The month of August is a busy training time for CACFP! Our program coordinator not only attended several required trainings but also provided training to Head Start staff on determining creditable food items.



Housing

August brings a busy season for maintenance and fall and winter property preparations in our Housing department! Our waitlists for Washington Court, Calmar Apartments, and Woolen Mill are open. Applications can be downloaded from the housing page on our website or requested by emailing housing@neicac.org or calling 563-387-4917.



Transit

Our EARL Public Transit buses have been busy getting riders where they need to go! In August, our drivers logged 50,256 miles and drove 3,618 hours!

We held our annual agency-wide training day in August & learned about cybersecurity, benefits updates, and how to "Create a Good Ripple Effect" with company culture! It was a great day of learning and networking with our co-workers we might not see every day!



What Our Clients Are Saying...

"My situation was a hot mess and [NEICAC Staff Member] helped me and my kids SO much all while remaining kind and caring while I was in crisis mode and upset (not with [NEICAC Staff Member] of course)."



"[NEICAC Team Member] works tirelessly to help struggling families such as ours meet some of the most crucial basic needs and find peace of mind in very stressful circumstances. We are so thankful for help finding the resources needed to keep us above water in our most dire times of need."

BY THE NUMBERS

64%

FaDSS families that were employed at exit

85%

Improvement of support networks for FaDSS families from entry to exit

88%

Employed FaDSS families with childcare issues that were addressed



826

Unduplicated Households Served through our Family Services Outreach Offices in August 2023

Allamakee: 121
 Bremer: 201
 Chickasaw: 43
 Clayton: 154
 Fayette: 212
 Howard: 60
 Winneshiek: 35

Weatherization Works!

The Weatherization crew has been busy working on homes to reduce air leaks - often by almost 50%! A client recently reported that her energy bill decreased by over \$80/month after her home was weatherized. This allows limited funds to be spent on other essential needs!

The crew has also been installing safety measures, such as smoke and carbon monoxide detectors & additional ventilation in homes, making them a safer place for our clients.

