## MARCH 2023 DASHBOARD NORTHEAST IOWA COMMUNITY ACTION CORPORATION



## THOUSAND

Pounds of food were distributed through our food pantries & we recieved nearly 5,500 pounds of donated food!

### Words From Our Clients:

"All the extra things you & your program have done for my family - we went through some hard times but having you to bounce ideas off of has really helped me a lot. Raising a 14 year old is challenging, but at 60 it can be so stressful it's mind boggling at times. FaDSS helped take some of that stress off of me. Thank you."

> The Housing program made some updates to Washington Court & Woolen Mill apartments by installing key pad entries and replaced a front door with an electric assist opener.



CACFP staff is offering biodegradable pots and seeds to daycare providers to get started planting their gardens and flowers. The kids love watching the seeds grow & develop into food they'll eat!

## HELPING PEOPLE. CHANGING LIVES.

Staff at the Waverly location has been tremendous with their kind services. My family was in need of food, we just had a baby & things were tight. We called the Waverly office for aid & I was hurt and somewhat ashamed, but the staff really showed a willingness to help us in our time of need. We are so thankful for all the help & kindness and thankful for this program.



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#### **Family Services**

Family Services staff referred customers to 211 various programs and services for additional support or assistance to further family stability.

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#### Transit

487 unduplicated customers; 41 were brand new to Transit. 7,617 trips were completed for a total of 75,394 miles drive in the month of February!



#### Weatherization

Seven homes were Weatherized in February. All of the crew & inspectors are now certified Lead Safe Renovators & able to work in homes to reduce & eliminate the family's exposure to lead paint that may be disrupted.



#### FaDSS

Two new families were enrolled into FaDSS in February! A total of 45 families were served. Staff had 59 collaborative contacts with partners on behalf of families.



**On-time performance for Transit Drivers last** month!



**Of Transit survey** respondents said their driver was courteous & friendly.

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We're Hiring! Visit www.neicac.org for the list of current openings!