# **NOVEMBER 2022 DASHBOARD**

NORTHEAST IOWA COMMUNITY ACTION CORPORATION





Over 3,000 unduplicated individuals were served through our outreach offices in October 2022.



## Words from our Family Services clients:

"The lady I spoke to was kind and did not make me feel like a beggar. She assisted me quickly & with a warm heart. I am so grateful."

"It was so easy for me to help my elderly mother get set up with your organization. The FSS was so helpful to work with and explained everything to us."



# CACFP

7,297 morning & afternoon snacks were served through providers in September 2022. The program welcomed a new provider in Chickasaw County!



#### **Transit**

470 unduplicated customers in October 2022. 6,637 trips were completed for a total of 50,972 miles driven.



## Weatherization

A new crew member joined the team in October! Staff have been equipping their toolboxes with reviews of state standards & training for the new Energy Auditor.



# **Early Childhood Programs**

Head Start Centers in Cresco, Decorah, Guttenberg, Monona, New Hampton, Waverly, and West Union received their Level 4 IQ4K rating, which assesses the quality of DHS licensed child care centers & preschools.



FaDSS reported 182 significant contacts with enrolled families & 76 collaborative contacts with community partners, referral sources, etc. Currently, there are 21 families on the waiting list.



Our Maynard duplex has an opening - Housing staff is currently verifying applications.

Tenant Utility Allowance has been calculated for all properties; this will be effective 2.1.2023.



Rate of clients surveyed that answered "yes" when asked if they received the information & services they needed.



Furnace requests recieved since 10.1.2022

# MAKING A DIFFERENCE

102 households received baby/personal care items or household products through our food pantries in October.



were approved for LIHEAP.



Check out our updated website! www.neicac.org

