



305 Montgomery Street | PO Box 487 | Decorah, IA 52101

## **LOW- INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)**

LIHEAP is designed to aid qualifying low-income households with the a supplemental payment of a portion of their residential heating costs for the winter heating season, encourage regular utility payments and promote energy awareness and reduction. Eligible households may also receive financial assistance with a past due heat and/or electric account and repair or replacement of a nonworking heating system.

## **WEATHERIZATION PROGRAM (WAP)**

The Weatherization Program helps to improve housing safety, comfort and affordability to eligible households. Services include a cost effectiveness energy audit, air leakage checks, insulation, and all combustion appliances inspection for repair and/or replacement.

## **HOUSING**

NEICAC's Housing Programs provide safe and affordable housing to seniors, individuals with disabilities and individuals and families with limited resources. NEICAC owns and manages rental housing apartments, duplexes and single-family homes throughout northeast Iowa.

## **HEAD START & EARLY HEAD START**

NEICAC's Early Childhood Programs promote school readiness of children from birth to age five. Early Head Start is a home visitation program that provides services to eligible pregnant women and children ages birth to 3 years old. The program conducts home visits in the family's home and provides opportunities for group socialization. The Head Start program is a full day, full week preschool experience for low-income and disabled children 3-5 years old. The Head Start approach addresses not only the educational needs of children, but also the health, nutrition, social, mental health, and literacy needs.

## **CHILD & ADULT CARE FOOD PROGRAM (CACFP)**

The Child & Adult Care Food Program (CACFP) provides meal reimbursement and nutrition education to registered childcare providers in addition to the agency Head Start program.

## **FAMILY DEVELOPMENT AND SELF-SUFFICIENCY (FaDSS)**

The Family Development and Self-Sufficiency (FaDSS) program is a voluntary, strength-based home visiting program for low-income families. FaDSS provides services that promote, empower and nurture families toward economic and emotional self-sufficiency.

## **PUBLIC TRANSIT**

The EARL Public Transit program promotes community development with safe and affordable transportation for the public. Transit provides door-to-door service in the counties of Allamakee, Clayton, Fayette, Howard and Winneshiek. All rides are open to the general public, including persons with disabilities. Transit provides rides for work, appointments, getting groceries or running errands. EARL Public Transit vehicles are ADA compliant and wheelchair accessible.

**HOURS:** MONDAY-FRIDAY 8AM - 4:30PM

**VISIT US ONLINE:** [www.neicac.org](http://www.neicac.org) | [www.facebook.com/neicacdecorah](https://www.facebook.com/neicacdecorah)



## **FAMILY & INDIVIDUAL SERVICES**

NEICAC's Family Services Offices, located in each of the seven counties served by the agency, are the starting point for access to programs that are administered within and referrals to services provided outside of the agency. Family Service staff can assist customers in applying for Head Start, LIHEAP (heating assistance), Crisis Assistance, Disaster Relief, Food, and General Relief, among other programs.

## **CRISIS PROGRAM & FOOD PANTRIES**

Family Services Offices operate a Crisis Program which provides financial assistance to eligible households facing an emergency or crisis. This direct assistance can help with utilities, rent, mortgage, vehicle repairs, medical, and other necessities. NEICAC also operates several food pantries to make both food and personal products available to area residents.

**Contact and location information is below for NEICAC Family Services Offices and Food Pantries.**



### **ALLAMAKEE COUNTY FAMILY SERVICES & FOOD PANTRY**

**WAUKON:** 955 3rd Avenue NW | 563-568-4224

**POSTVILLE:** 134 West Greene Street | 563-380-2780



### **BREMER COUNTY FAMILY SERVICES & FOOD PANTRY**

**WAVERLY:** 117 West Bremer Avenue | 319-352-4532



### **CHICKASAW COUNTY FAMILY SERVICES & FOOD PANTRY**

**NEW HAMPTON:** 910 East Main Street | 641-394-2007



### **CLAYTON COUNTY FAMILY SERVICES**

**ELKADER:** 600 Gunder Road NE, Suite 11 | 563-245-2452



### **FAYETTE COUNTY FAMILY SERVICES**

**OELWEIN:** 297 5th Avenue SW | 319-283-2510

**WEST UNION:** Basement Fayette County Court House | 563-422-3354



### **HOWARD COUNTY FAMILY SERVICES & FOOD PANTRY**

**CRESCO:** 204 2nd Avenue East | 563-547-4413



### **WINNESHIEK COUNTY FAMILY SERVICES & FOOD PANTRY**

**DECORAH:** 305 Montgomery Street | 563-387-4958

## **NEICAC MISSION:**

Through dynamic partnerships, quality family services, advocacy and education, NEICAC advances community development and improves social and economic conditions for individuals and families with limited resources.

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