

## We Are Here To Help You!

- Family Services
- Emergency Services (Food/Shelter)
- Weatherization
- Housing
- Family Development and Self-Sufficiency
- Health Services - Family Planning
- Low-Income Home Energy Assistance
- Public Transit
- Early Childhood Programs  
(Head Start and Early Head Start)
- Child Care Food Program

**The Promise of Community Action**  
"Community Action changes people's lives,  
embodies the spirit of hope, improves communities,  
and makes America a better place to live. We care  
about the entire community and we are dedicated to  
helping people help themselves and each other."

Family Service Offices are located  
throughout northeast Iowa

**ALLAMAKEE COUNTY**  
953 3rd Avenue NW, Waukon  
563-568-4224

134 West Green St, Postville  
563-864-3363

**BREMER COUNTY**  
117 West Bremer Avenue, Waverly  
319-352-4532

**CHICKASAW COUNTY**  
910 East Main Street, New Hampton  
641-394-2007

**CLAYTON COUNTY**  
600 Gunder Road NE, Suite 11, Elkader  
563-245-2452

**FAYETTE COUNTY**  
297 5th Avenue SW, Oelwein  
319-283-2510

Basement Fayette County Court House  
West Union  
563-422-3354

**HOWARD COUNTY**  
204 2nd Avenue East, Cresco  
563-547-4413

**WINNESHIEK COUNTY**  
305 Montgomery, Decorah  
563-382-8436 Ext. 150

"NEICAC's mission is to strengthen communities  
toward lifelong success."

April 2014



NEICAC is a United Way  
participating agency



## Northeast Iowa Community Action Corporation (NEICAC)

**Home Energy Programs**  
**305 Montgomery**  
**PO Box 487**  
**Decorah, IA 52101**  
**563-382-8436**  
**www.neicac.org**



**NEICAC Energy  
Programs may be  
able to help keep  
you and your family  
safe and healthy.**



Low-Income Home Energy Assistance Program

## WHAT IS LIHEAP?

**Low-Income Home Energy Assistance Program (LIHEAP)** is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, to encourage regular utility payments, to promote energy awareness and to encourage reduction of energy usage through energy efficiency, client education, and weatherization. All clients applying for this program will simultaneously be making an application for weatherization assistance as required by state law.

This program is **NOT** designed to pay a household's total energy costs. The program will provide supplemental assistance based on several factors. Those factors include total household income, household size, dwelling type, and type of heating fuel, among others.

Applications are accepted on a first come/first served basis starting October 1st for individuals 60 years of age or older, or disabled. All other individuals may apply November 1st.

## WHO IS ELIGIBLE FOR LIHEAP?

Both owner-occupied and renter-occupied households are eligible to apply for Energy Assistance. Households with incomes at or below 175% of the federal poverty income guidelines may be eligible for assistance under LIHEAP. The LIHEAP program in your community determines if your household's income qualifies for the program. Qualifying households may also receive financial assistance through the Energy Crisis Intervention Program (ECIP) to repair or replace furnaces.

The LIHEAP program may also require households to meet additional eligibility criteria to receive LIHEAP assistance.

## HOW TO APPLY FOR LIHEAP

To apply for LIHEAP, call or visit your local Family Service office.

To apply, you will need:

- Names of all members in your household
- Social Security Numbers for all members in your household
- Dates of birth for all members in your household
- Proof of gross income for all members of your household for the past 90 days or the past calendar year
- A recent heating bill
- A recent electric bill

## WHAT IS WEATHERIZATION?

The **Weatherization Assistance Program (WAP)** provides many northeast Iowans with the means to remain in their homes in safety, comfort, and affordability. Services include a cost effective energy audit, air leakage checks, insulation and all combustion appliance inspection for repair and/or replacement.

## WHO PROVIDES THE SERVICE?

NEICAC's own crews provide all but appliance and furnace work. Agency staff does a quality control final inspection. Besides their regular efforts, the Weatherization staff also administers contracts with the investor owned utilities of the area to install low-cost, energy efficient measures in eligible homes, such as compact fluorescent light, low-flow faucet aerators, showerheads, and hot water heater measures.

## WHAT WILL I BE CHARGED FOR

### WEATHERIZATION SERVICES?

All services provided to the home owner/renter are without cost as long as charges are within program expenditure limits.

### ARE RENTERS ELIGIBLE FOR SERVICES?

Yes. The owner of the property is required to sign a landlord agreement authorizing the weatherization of the dwelling or unit. The landlord must also agree not to raise the rent, due to weatherization, for a period of 12 months from the date the work is completed and must agree not to evict the tenant without just cause. Rent-to-own contracts are treated as owners if the document is filed at your county assessors office.

### WHO IS ELIGIBLE FOR WEATHERIZATION?

Both owner-occupied and renter-occupied households are eligible to apply for Energy Assistance. Households with incomes at or below 200% of the federal poverty income guidelines may be eligible for assistance under Weatherization Assistance Program (WAP). Your application for the LIHEAP program is also an application for the WAP.

If you are determined to be income-eligible, your name will be placed on a waiting list. When you are contacted by NEICAC, an agency staff will evaluate your home to see what can be done to make your home more energy efficient.