

We Are Here To Help You!

- Family Services
- Emergency Services (Food/Shelter)
- Weatherization
- Housing
- Early Childhood Programs (Head Start & Early Head Start)
- Health Services - Family Planning
- Low-Income Home Energy Assistance
- Public Transit
- Family Development Self-Sufficiency
- Child Care Food Program

The Promise of Community Action
"Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other."

Family Service Offices are located throughout northeast Iowa

ALLAMAKEE COUNTY
953 3rd Avenue NW, Waukon
563-568-4224

BREMER COUNTY
117 West Bremer Avenue, Waverly
319-352-4532

CHICKASAW COUNTY
910 East Main Street, New Hampton
641-394-2007

CLAYTON COUNTY
Clayton County Office Building, Elkader
563-245-2452

FAYETTE COUNTY
297 5th Avenue SW, Oelwein
319-283-2510

Basement Fayette County Court House
West Union
563-422-3354

HOWARD COUNTY
204 2nd Avenue East, Cresco
563-547-4413

WINNESHIEK COUNTY
305 Montgomery, Decorah
563-382-8436 Ext. 150

"NEICAC's mission is to help meet the primary needs of people and create opportunities for basic self-sufficiency through community partnership, education and the provision of services"



NEICAC is a United Way participating agency



Northeast Iowa Community Action Corporation (NEICAC)

Home Energy Programs
305 Montgomery
PO Box 487
Decorah, IA 52101
563-382-8436
www.neicac.org



NEICAC Energy Programs may be able to help keep you and your family safe and healthy.



Low-Income Home Energy Assistance Program

WHAT IS LIHEAP?

Low-Income Home Energy Assistance Program (LIHEAP) is designed to aid qualifying low-income Iowa households (homeowners and renters) in the payment of a portion of their residential heating costs for the winter heating season, to encourage regular utility payments, to promote energy awareness and to encourage reduction of energy usage through energy efficiency, client education, and weatherization. All clients applying for this program will simultaneously be making an application for weatherization assistance as required by state law.

This program is **NOT** designed to pay a household's total energy costs. The program will provide supplemental assistance based on several factors. Those factors include total household income, household size, dwelling type, and type of heating fuel, among others.

Applications are accepted on a first come/first served basis starting October 1st for individuals 60 years of age or older, or disabled. All other individuals may apply November 1st.

WHO IS ELIGIBLE FOR LIHEAP?

Both owner-occupied and renter-occupied households are eligible to apply for Energy Assistance. Households with incomes at or below 150% of the federal poverty income guidelines may be eligible for assistance under LIHEAP. The LIHEAP program in your community determines if your household's income qualifies for the program. Qualifying households may also receive financial assistance through the Energy Crisis Intervention Program (ECIP) to repair or replace furnaces.

The LIHEAP program may also require households to meet additional eligibility criteria to receive LIHEAP assistance.

HOW TO APPLY FOR LIHEAP

To apply for LIHEAP, call or visit your local Family Service office.

To apply, you will need:

- Names of all members in your household
- Social Security numbers for all members in your household
- Dates of birth for all members in your household
- Proof of gross income for all members of your household for the past 90 days or the past calendar year
- A recent heating bill
- A recent electric bill



WHAT IS WEATHERIZATION?

The **Weatherization Assistance Program (WAP)** provides many northeast Iowans with the means to remain in their homes in safety, comfort, and affordability. Services include a cost effective energy audit, air leakage checks, insulation and all combustion appliance inspection for repair and/or replacement. The Weatherization staff are qualified to provide lead inspection risk assessments in all of our seven county area for the purpose of real estate transaction.

WHO PROVIDES THE SERVICE?

NEICAC's own crews and contractors provide all but appliance and furnace work. Agency staff does a quality control final inspection. Besides their regular efforts, the Weatherization staff also administers contracts with the investor owned utilities of the area to install low-cost, energy efficient measures in eligible homes, such as compact fluorescent light, low-flow faucet aerators, showerheads, and hot water heater measures.

WHAT WILL I BE CHARGED FOR WEATHERIZATION SERVICES?

All services provided to the home owner/renter are without cost as long as charges are within program expenditure limits.

ARE RENTERS ELIGIBLE FOR SERVICES?

Yes. The owner of the property is required to sign a landlord agreement authorizing the weatherization of the dwelling or unit. The landlord must also agree not to raise the rent, due to weatherization, for a period of 12 months from the date the work is completed and must agree not to evict the tenant without just cause. Rent-to-own contracts are treated as owners if the document is filed at your county assessors office.

WHO IS ELIGIBLE FOR WEATHERIZATION?

Both owner-occupied and renter-occupied households are eligible to apply for Weatherization. Households with incomes at or below 200% of the federal poverty income guidelines may be eligible for assistance under Weatherization Assistance Program (WAP). Your application for the LIHEAP program is also an application for the WAP.

If you are determined to be income-eligible, your name will be placed on a waiting list. When you are contacted by NEICAC, an agency staff will evaluate your home to see what can be done to make your home more energy efficient.